

Medibank Pet Insurance Locked Bag 9021 Castle Hill NSW 1765

Telephone: 132 331 medibank.com.au

# Medibank Pet Insurance

### **Product Disclosure Statement**

**Update pursuant to ASIC Corporations Instrument 2016/1055, dated 17 July 2024**This is a non-materially adverse update to the following Product Disclosure Statements

## **Medibank Pet Insurance**

**Combined Financial Services Guide and Product Disclosure Statement** (preparation date 30 August 2023)

- Pet Protect Cover
- Pet Plus Cover
- Pet Max Cover

This update must be read together with the applicable Product Disclosure Statement and/or Supplementary Product Disclosure Statement. Please contact us if you require a copy of the Product Disclosure Statement.

This update outlines changes to your Product Disclosure Statement in the following sections:

- Definitions of important terms;
- 4 General exclusions; and
- 1 Your cover, Specified accidental injury cover.

### **Definitions of important terms:**

The definition of 'Pre-existing condition' is deleted and replaced with:

**'Pre-existing condition** means a *condition* that first existed or occurred:

- prior to the commencement date of the first policy period; or
- within any applicable waiting period;

AND

• which you were aware of, or a reasonable person in your circumstances would have been aware, irrespective of whether the underlying or causative *condition* has been diagnosed.

A pre-existing condition also includes a related condition or bilateral condition of a pre-existing condition.'

Under the definition of 'Specified accidental injury', following the words 'Specified accidental injury means physical harm or injury of at least one of the following:' insert the following immediately underneath the existing list of items:

'• a near drowning incident.'

#### 4 - General exclusions:

Under the heading 'Pre-existing conditions' delete and replace the third bullet point of the second paragraph (commencing with '• is a *condition* that...') with:

'• is a *condition* that you were aware of, or a reasonable person in your circumstances would have been aware of, irrespective of whether the underlying or causative condition has been diagnosed.'

# 1 - Your cover, Specified accidental injury cover:

Following the words 'The *specified accidental injury* must be a direct consequence of at least one of the following:' insert the following immediately underneath the existing list of items:

'• a near drowning incident;'

These updates are effective as of 17 July 2024

All other policy terms, conditions, limits and exclusions remain unchanged.

Policy documents	Customer support
Combined Financial Services Guide and	Website: www.medibank.com.au/pet-
Product Disclosure Statement – Pet Protect,	<u>insurance</u>
Pet Plus, and Pet Max (preparation date 30	Phone: 132 331
August 2023)	E-mail: medibank@petsure.com.au